

Boardriders

At a Glance

- Turned to AI and autonomous defense to secure global business operations
- Darktrace AI first to respond to a ransomware attack
- Seamless integrations enhanced other security tools



Boardriders is a leading action sports and lifestyle company that designs, produces, and distributes branded apparel, footwear, and accessories under brands including Quiksilver, Billabong, and ROXY.



The Challenge of Securing a Global Business

Boardriders has a global footprint comprising over 700 retail locations across six continents, 20 e-commerce sites, and multiple warehouses around the world. From a security perspective, the greatest challenge was a question of how to protect a truly global business with only a small team.

“Visibility across all of our datacenters and networks is key, but there was also a strong appetite for a solution that could take action autonomously to contain the more malicious and fast-moving cyber-threats, when there wasn’t necessarily a human on call to respond to an incident,” commented Willem Lock, Head of Global Infrastructure, Network and Security at Boardriders.

The company turned to Darktrace’s Self-Learning AI and Autonomous Response to gain comprehensive visibility and protection over its digital estate. Augmenting Boardriders’ small team, Darktrace was implemented across the organization’s network and SaaS environments, and immediately began learning the normal ‘patterns of life’ throughout the environment.

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Willem Lock, Head of Global Infrastructure, Network and Security, Boardriders



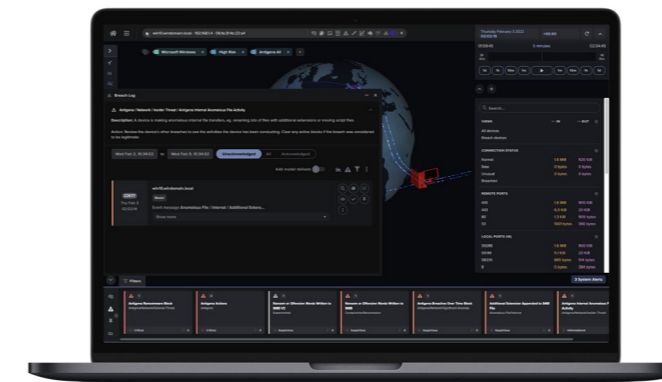
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Autonomous Response Buys Back Time

In the first few weeks of deploying Darktrace, the team at Boardriders had sufficient confidence in the decision-making of the AI to switch the technology to autonomous mode, where Antigena autonomously responds to threats, around the clock. “This added another level of protection from fast-moving threats like ransomware, but it also affords us the valuable gift of time,” noted Lock.

“With Antigena taking action 24/7 on our network and cloud applications, we’ve seen a significant reduction in time requirements for our security team in responding to threats. Time is of the essence in security, and Antigena gives us back some critical hours in our day.”

In 2021, Boardriders became the victim of an attempted ransomware attack, but Darktrace was the first to respond. The team was alerted to the situation via Darktrace’s Mobile App within minutes, and Darktrace’s SOC swiftly provided the team advice on how to act.



Darktrace’s findings and autonomous actions are shown in the Threat Visualizer

Extending Protection to the Cloud

In addition to protecting its on-premise infrastructure, Darktrace secures Boardriders’ cloud environment including Microsoft 365. “Darktrace has been crucial in shining a light on account takeovers and other malicious activity across our cloud applications,” noted Lock. “This has been especially important to us in the era of remote and hybrid working patterns: having an extra layer of visibility across these applications gives us the confidence that we have all bases covered.”

Darktrace also works with a number of Boardriders’ other security tools. For example, the technology is connected to Microsoft Defender for 365. With this integration, the company can import its logs from Defender into the Darktrace dashboard. “We find that it gives us a more readable, user-friendly format which allows us to quickly understand what happened, and quickly respond to the alerts,” said Lock.

“The usability and interconnectivity of Darktrace streamlines our workflow and makes our lives easier every single day. But we also know that when the unexpected does occur and we do come under a sophisticated attack, we have best-in-class AI-powered detection and response to keep our global business running smoothly.”

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